

**To receive a report on the Community Infrastructure Levy round three
and consider any actions and associated expenditure**

Summary

The Honeysuckle and Grassmere Way Play Park project forms part of the strategic aim Recreation and Leisure - to continue to provide, improve, and support in Saltash, play parks, open green spaces, library service, cultural activity, and leisure and sport facilities. The project was successfully awarded £75,000 in grant funding from Cornwall Council's Community Infrastructure Levy (CIL) fund, with an additional input from Saltash Town Council who allocated a further £20,000 towards the project.

The work has been completed successfully, accompanied by a positive press release and favourable reactions from the Saltash community and neighbouring areas. The final funding claim has been submitted, and Saltash Town Council has now received the full allocation of funding.

Despite the overall positive response to the play park openings, the initial stages were impacted by some instances of antisocial behaviour. Please find below information regarding how this has been approached.

1. CCTV

To address the early-stage antisocial behaviour at the play parks, it was agreed that CCTV cameras were an effective deterrent to discourage such behaviour in the future. Service Delivery have installed CCTV cameras at Grassmere Way, for a trial period, to attempt to reduce the antisocial behaviour happening moving forward. **Please refer to Appendix 1 for images.**

Additionally, East Cornwall's Community Safety Officer is aware of the current issues and will be working with STC to monitor the situation. They also approved CCTV is appropriate in this location subject to appropriate signage.

1.1 Monitoring overall use of the Play Parks

Monitoring the park's usage and gathering community feedback will provide valuable insights into needs, preferences, and safety concerns. This will help STC ensure ongoing support, maintain equipment and facilities, and manage these spaces effectively. Additionally, the information will support funding justification, demonstrating how STC has maximised resources to create a lasting community asset in line with the broader business plan.

Please see below some ideas that have been explored to monitor the usage and feedback of the play parks:

Option 1: QR Code/Survey

Use a simple digital log (e.g., a Google Form or online survey) where park users can voluntarily check in when they visit. This can help track footfall without direct surveillance. The digital log would be attached to a QR code that can be placed upon the entrances of the play parks. **Please find an example of the survey in Appendix 2, and poster in Appendix 3.**

This option would incur costs relevant to the printing of posters. The printing would be in house so the cost will be minimal.

Option 2: People Counters

AI powered people counters can be installed at the park entrances to track real time footfall and gather further analytics. This option does incur a cost for the equipment and installation. **An estimate has been requested from the provider.**

Option 3: Pillmere Community Association

Members of the Pillmere Community Association could visit the park during peak times to gather feedback directly from park users. This initiative will depend on the availability of association members and could be coordinated with the use of QR codes to identify peak times, allowing for more comprehensive community feedback and input.

Next Steps

Members are asked to consider the following:

- 1) What option, if any, they would like to have taken forward to monitor the overall community feedback of the refurbished play parks and consider any associated actions.

End of Report

Development and Engagement Manager

Appendix 1



Appendix 2

Community Play Park Feedback Survey

We'd love to hear about your experience using the new play parks in the area. Your feedback will help us ensure the parks continue to meet the needs of the community. This survey will only take a few minutes to complete. Thank you for your input!

1. How often do you or your family use the play parks?

- Daily
- A few times a week
- Once a week
- A few times a month
- Rarely
- This is my first visit

2. Which areas of the play park do you use the most?

- Play equipment (swings, slides, climbing structures)
- Picnic or seating areas
- Walking paths or open space
- Other (please specify):

3. How satisfied are you with the overall condition and maintenance of the park?

- Very Satisfied
- Satisfied
- Neutral
- Unsatisfied
- Very Unsatisfied

4. Please use this space to offer any further information or comments:

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Appendix 3

Please note, the QR code in this poster design is directed to the Saltash Town Council website as it is only an example. If the idea is taken forward, the QR code will be linked to the survey.

